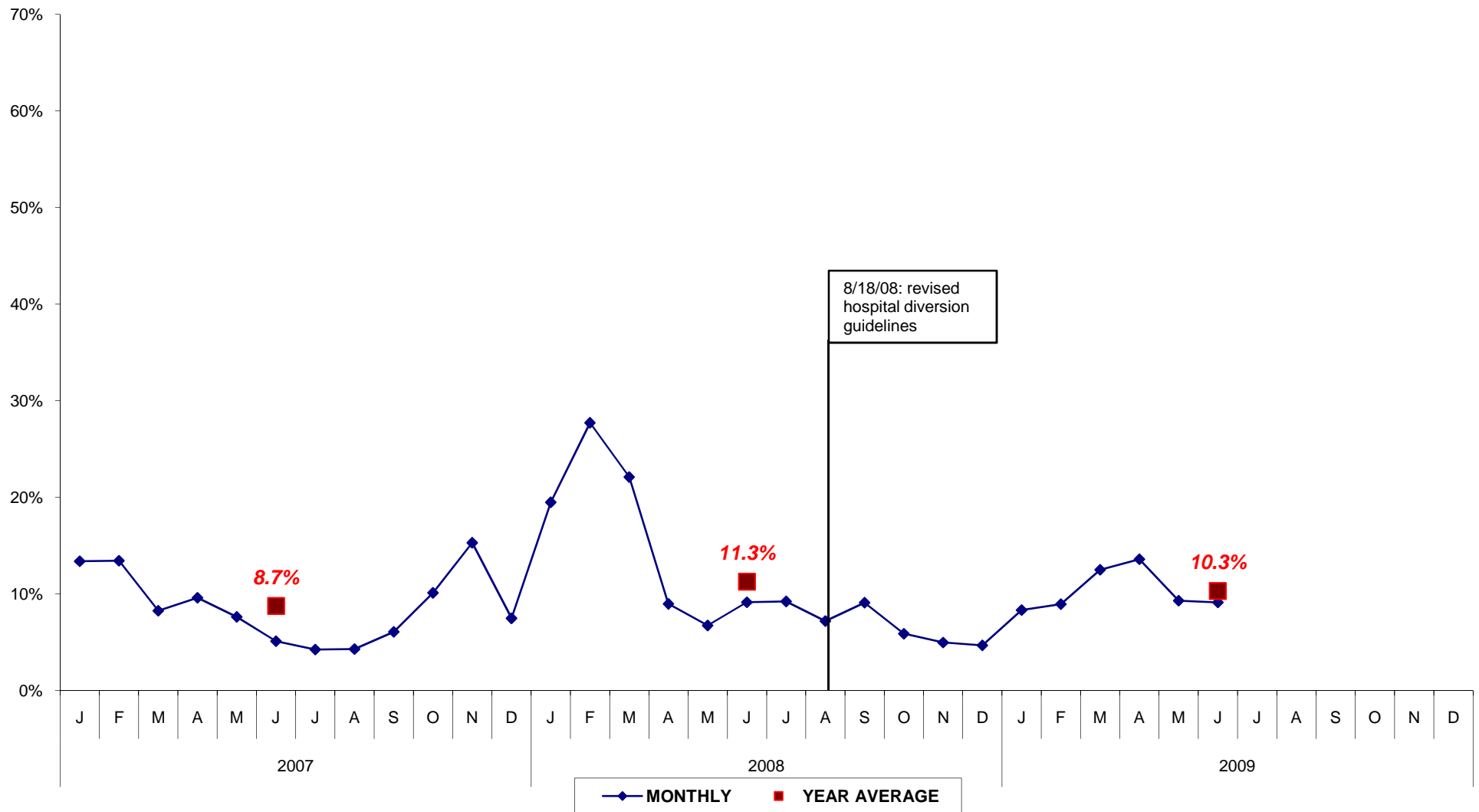**HOSPITAL DIVERSION TO 9-1-1 TRAFFIC**
due to EMERGENCY DEPARTMENT SATURATION

ANTELOPE VALLEY - NEWHALL REGION (n=3 Hospitals)

PERCENT OF DIVERSION: *2007 - 2009*

8/18/08: revised
hospital diversion
guidelines

8.7%
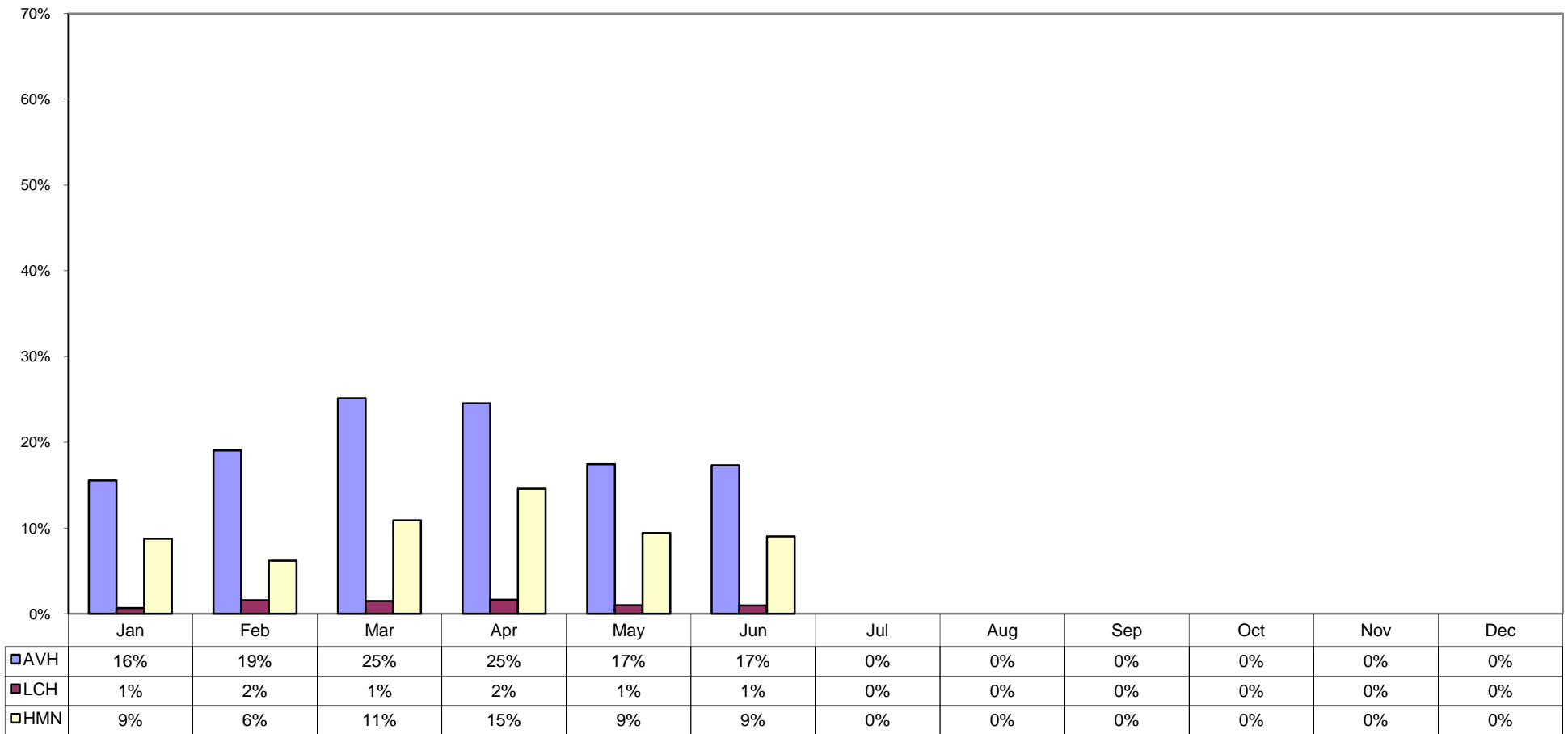
11.3%

10.3%

MONTHLY   YEAR AVERAGE

2007

2008

2009

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

ANTELOPE VALLEY - NEWHALL REGION (n=3 Hospitals)

MONTHLY PERCENT OF DIVERSION: 2009 by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
AVH	16%	19%	25%	25%	17%	17%	0%	0%	0%	0%	0%	0%
LCH	1%	2%	1%	2%	1%	1%	0%	0%	0%	0%	0%	0%
HMN	9%	6%	11%	15%	9%	9%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
AVH	Antelope Valley Hospital	LCH	Lancaster Community Hospital	HMN	Henry Mayo Newhall Memorial Hosp.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN FERNANDO VALLEY REGION (n=16 Hospitals)

PERCENT OF DIVERSION: *2007 - 2009*
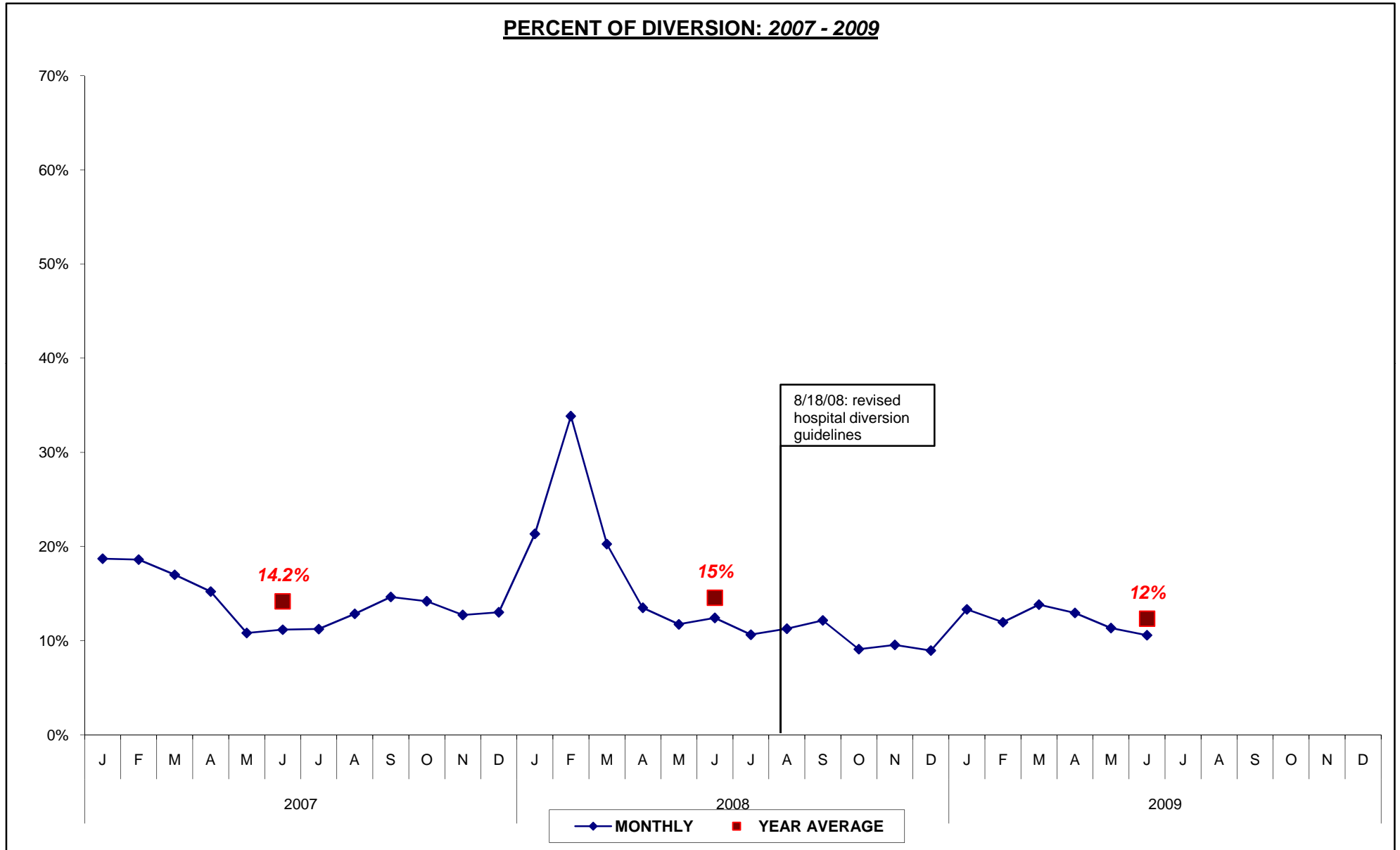
8/18/08: revised hospital diversion guidelines

14.2%

15%

12%

J F M A M J J A S O N D | J F M A M J J A S O N D | J F M A M J J A S O N D

2007

2008

2009

◆ MONTHLY   ■ YEAR AVERAGE

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN FERNANDO VALLEY REGION (n=16 Hospitals)
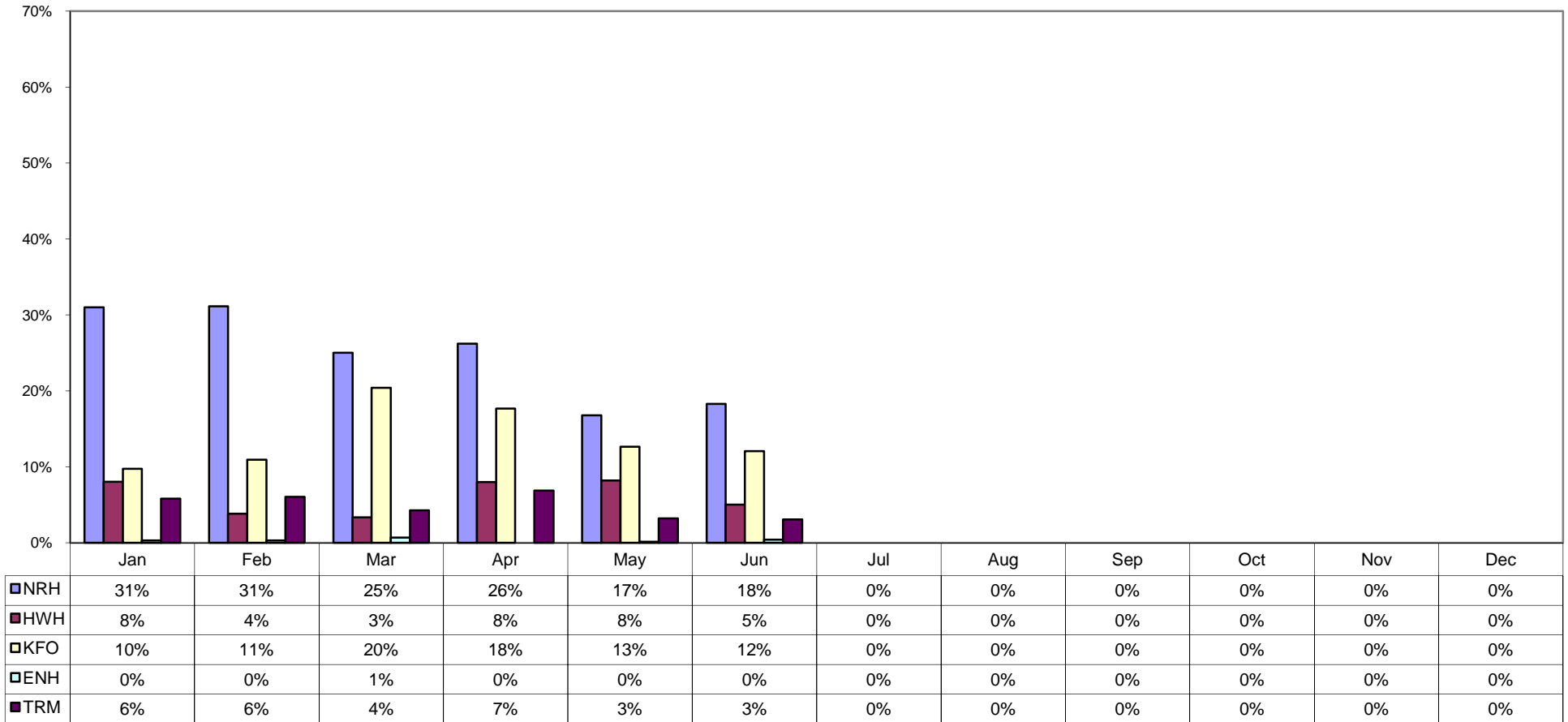
MONTHLY PERCENT OF DIVERSION 2009: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
☐NRH	31%	31%	25%	26%	17%	18%	0%	0%	0%	0%	0%	0%
☐HWH	8%	4%	3%	8%	8%	5%	0%	0%	0%	0%	0%	0%
☐KFO	10%	11%	20%	18%	13%	12%	0%	0%	0%	0%	0%	0%
☐ENH	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%
■TRM	6%	6%	4%	7%	3%	3%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
NRH	Northridge, Roscoe	KFO	Kaiser, Woodland Hills	TRM	Encino Tarzana, Tarzana Campus
HWH	West Hills Medical Center	ENH	Encino Tarzana, Encino Campus		

P:\TEMIS\911 diversion data\ED diversion files\Yearly 2007-2009-by region   San Fernando

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN FERNANDO VALLEY REGION (n=16 Hospitals)
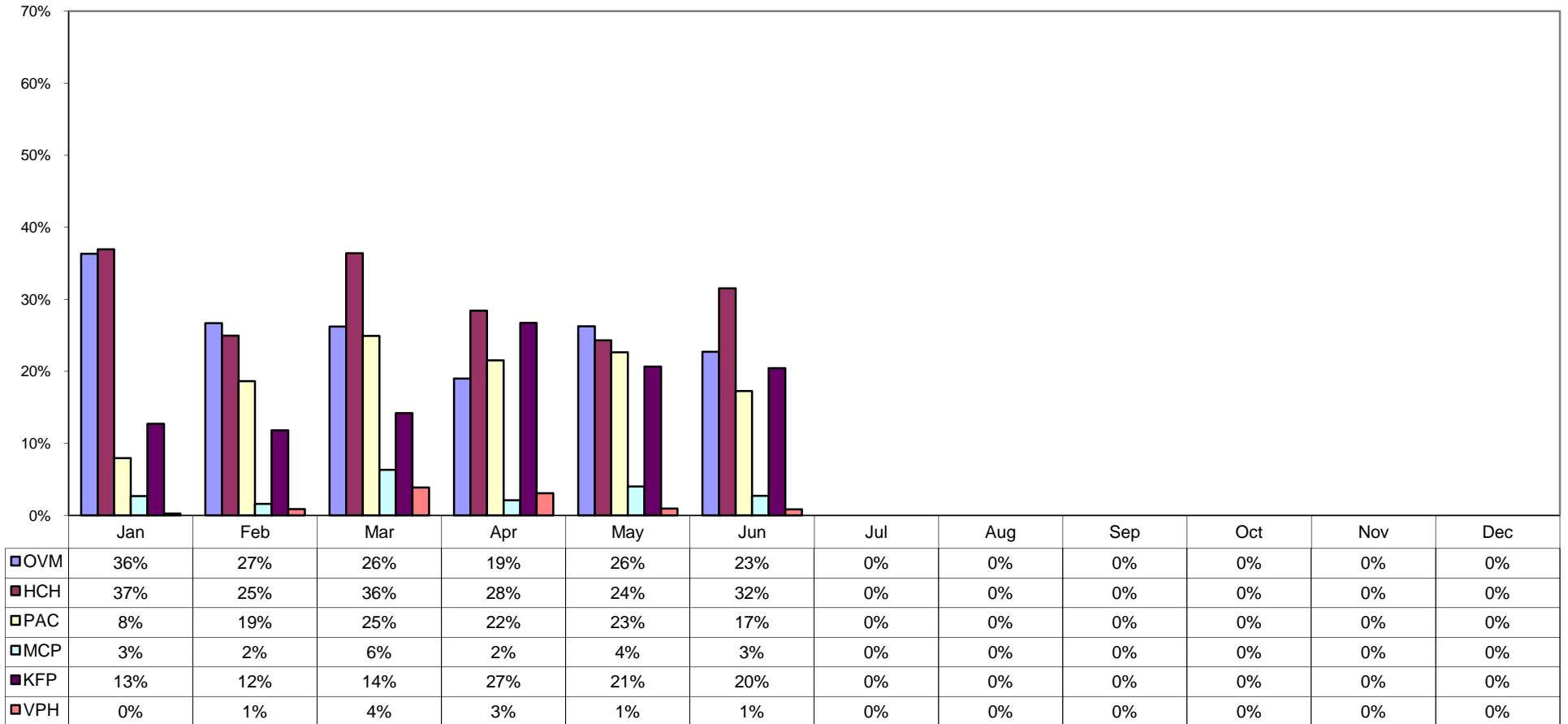
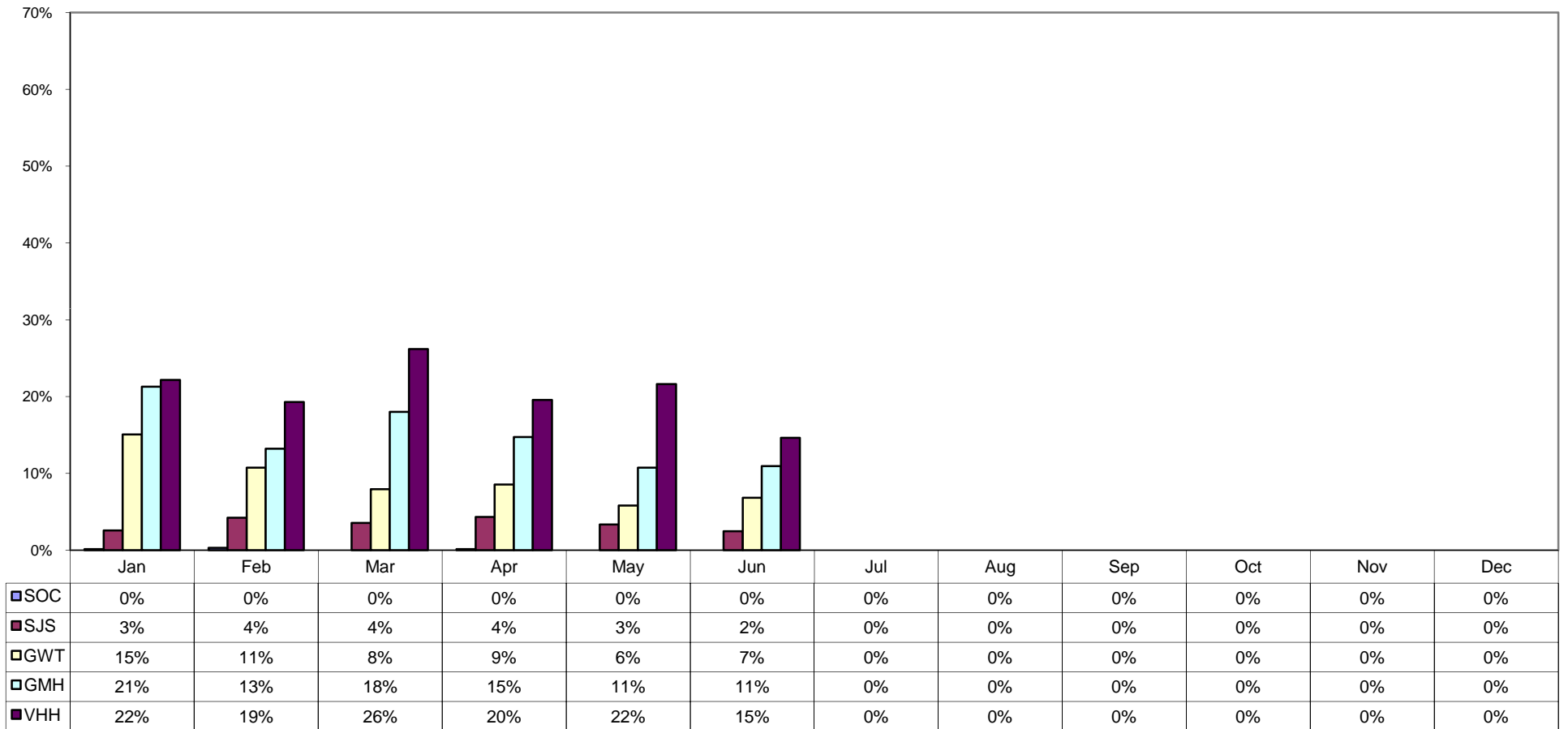**MONTHLY PERCENT OF DIVERSION 2009: by hospital**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
☐ OVM	36%	27%	26%	19%	26%	23%	0%	0%	0%	0%	0%	0%
■ HCH	37%	25%	36%	28%	24%	32%	0%	0%	0%	0%	0%	0%
☐ PAC	8%	19%	25%	22%	23%	17%	0%	0%	0%	0%	0%	0%
☐ MCP	3%	2%	6%	2%	4%	3%	0%	0%	0%	0%	0%	0%
■ KFP	13%	12%	14%	27%	21%	20%	0%	0%	0%	0%	0%	0%
☐ VPH	0%	1%	4%	3%	1%	1%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
OVM	Olive View Medical Center	PAC	Pacifica Hospital of the Valley	KFP	Kaiser, Panorama City
HCH	Providence Holy Cross Med. Center	MCP	Mission Community Hospital	VPH	Valley Presbyterian Hospital

SAN FERNANDO VALLEY REGION (n=16 Hospitals)

MONTHLY PERCENT OF DIVERSION 2009: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
☐ SOC	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
☐ SJS	3%	4%	4%	4%	3%	2%	0%	0%	0%	0%	0%	0%
☐ GWT	15%	11%	8%	9%	6%	7%	0%	0%	0%	0%	0%	0%
☐ GMH	21%	13%	18%	15%	11%	11%	0%	0%	0%	0%	0%	0%
☐ VHH	22%	19%	26%	20%	22%	15%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
SOC	Sherman Oaks Community Hospital	GWT	Glendale Adventist Medical Center	VHH	Verdugo Hills Hospital
SJS	Providence St. Joseph Med. Center	GMH	Glendale Memorial Medical Center		

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN GABRIEL VALLEY REGION (n=14 Hospitals)
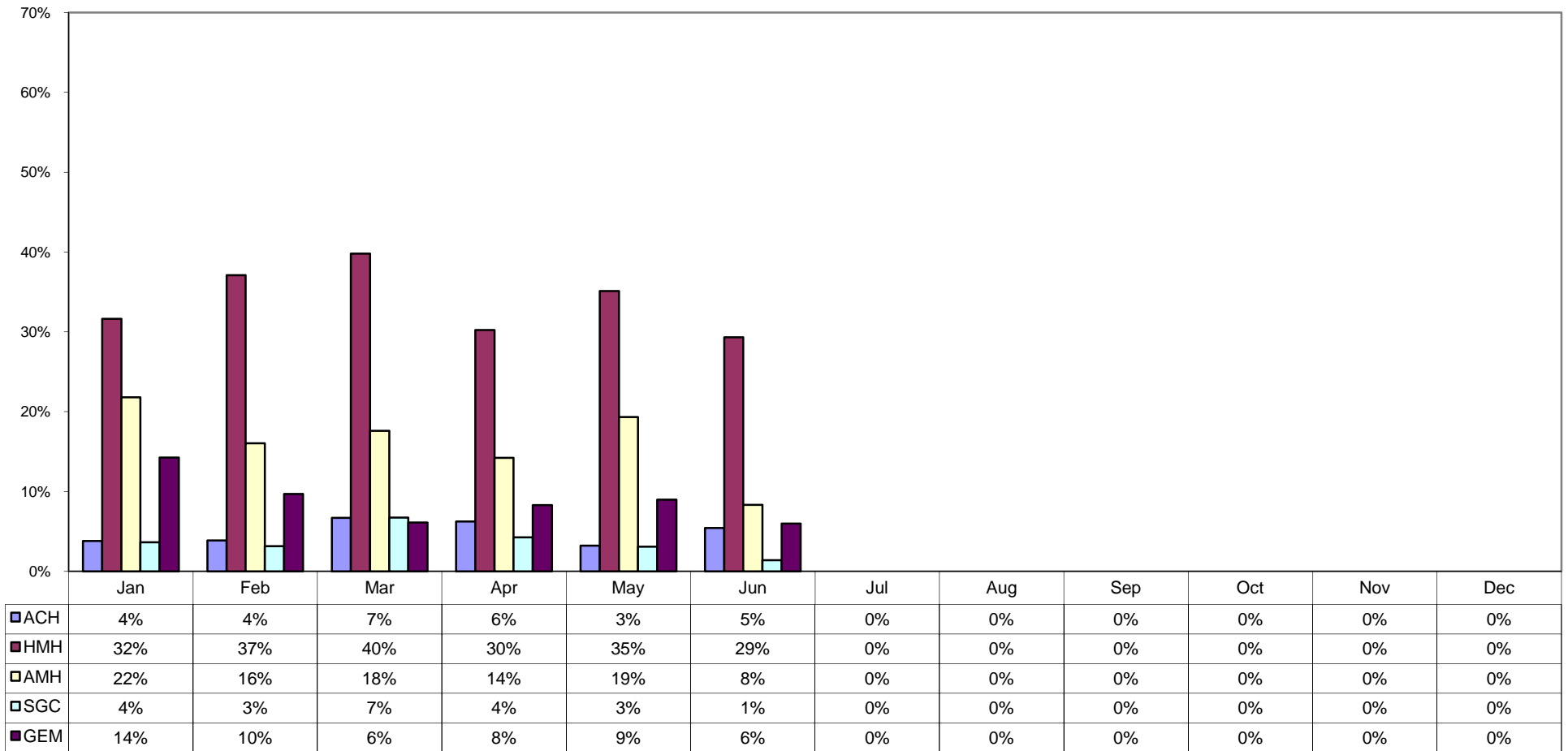
PERCENT OF DIVERSION: *2007 - 2009*
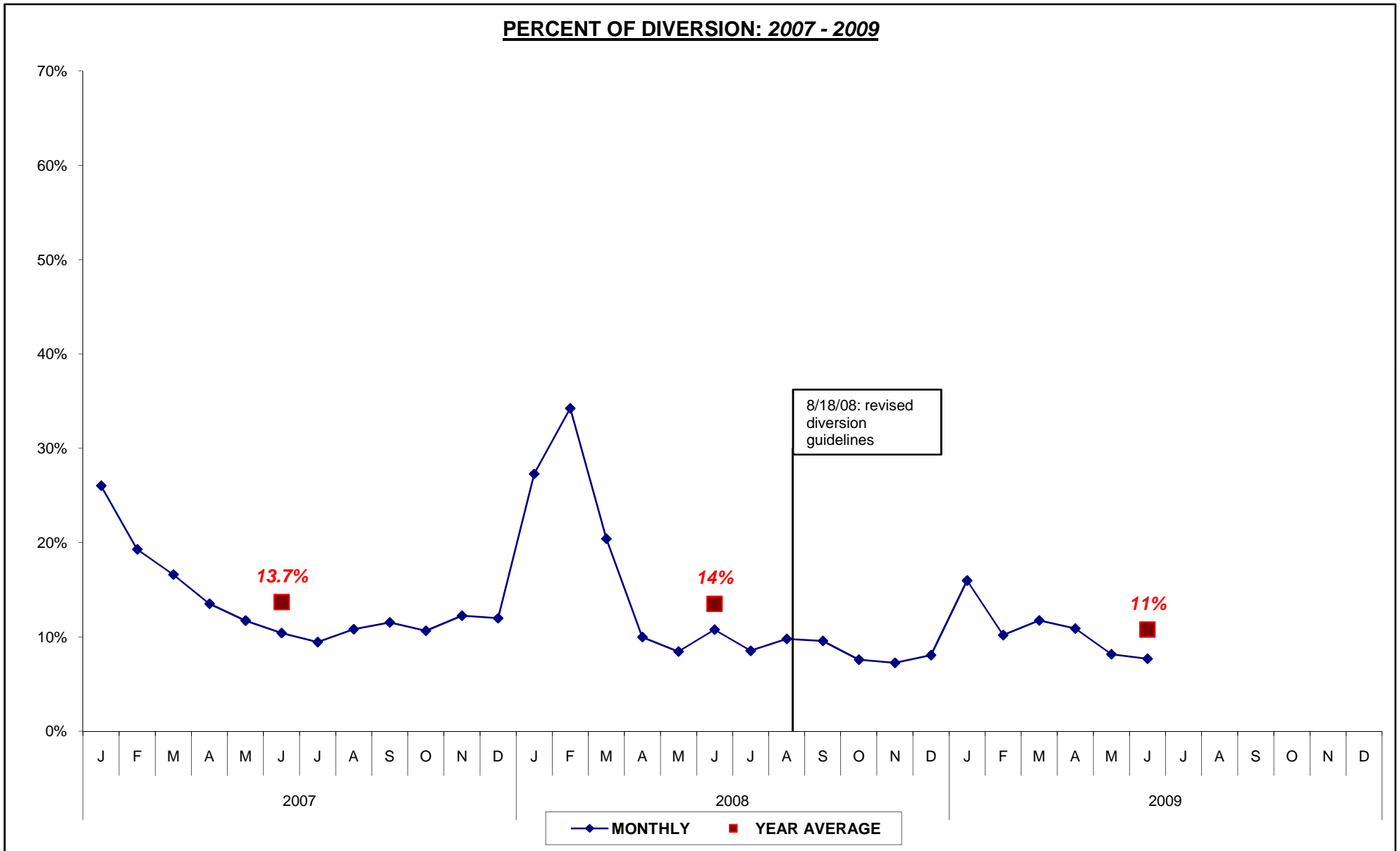
Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN GABRIEL VALLEY REGION (n=14 Hospitals)

MONTHLY PERCENT OF DIVERSION 2009: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
☐ACH	4%	4%	7%	6%	3%	5%	0%	0%	0%	0%	0%	0%
■HMH	32%	37%	40%	30%	35%	29%	0%	0%	0%	0%	0%	0%
☐AMH	22%	16%	18%	14%	19%	8%	0%	0%	0%	0%	0%	0%
☐SGC	4%	3%	7%	4%	3%	1%	0%	0%	0%	0%	0%	0%
■GEM	14%	10%	6%	8%	9%	6%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
ACH	Alhambra Community Hospital	AMH	Methodist Hospital of S. California	GEM	Greater El Monte Community Hosp.
HMH	Huntington Memorial Hospital	SGC	San Gabriel Community Hospital		

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN GABRIEL VALLEY REGION (n=14 Hospitals)
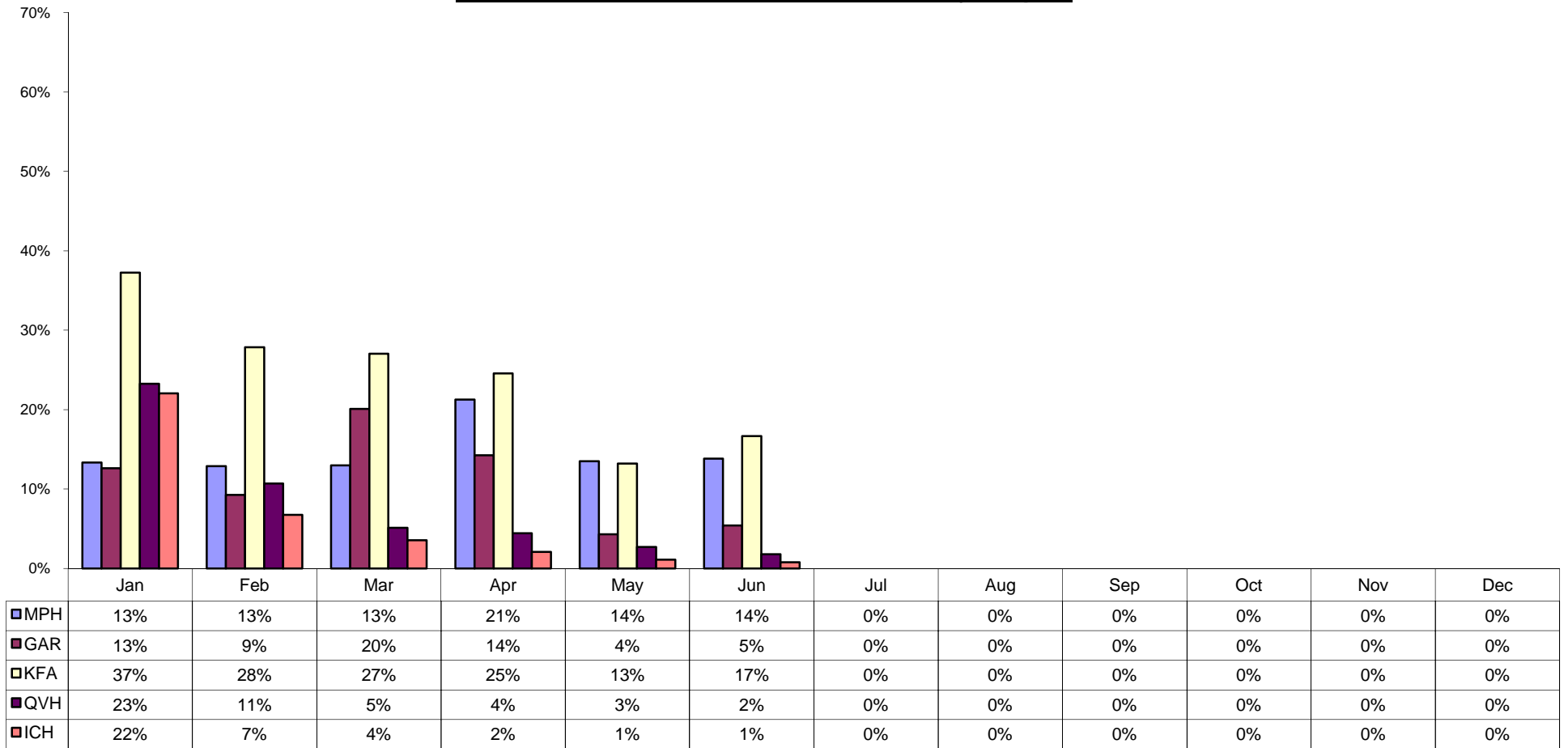
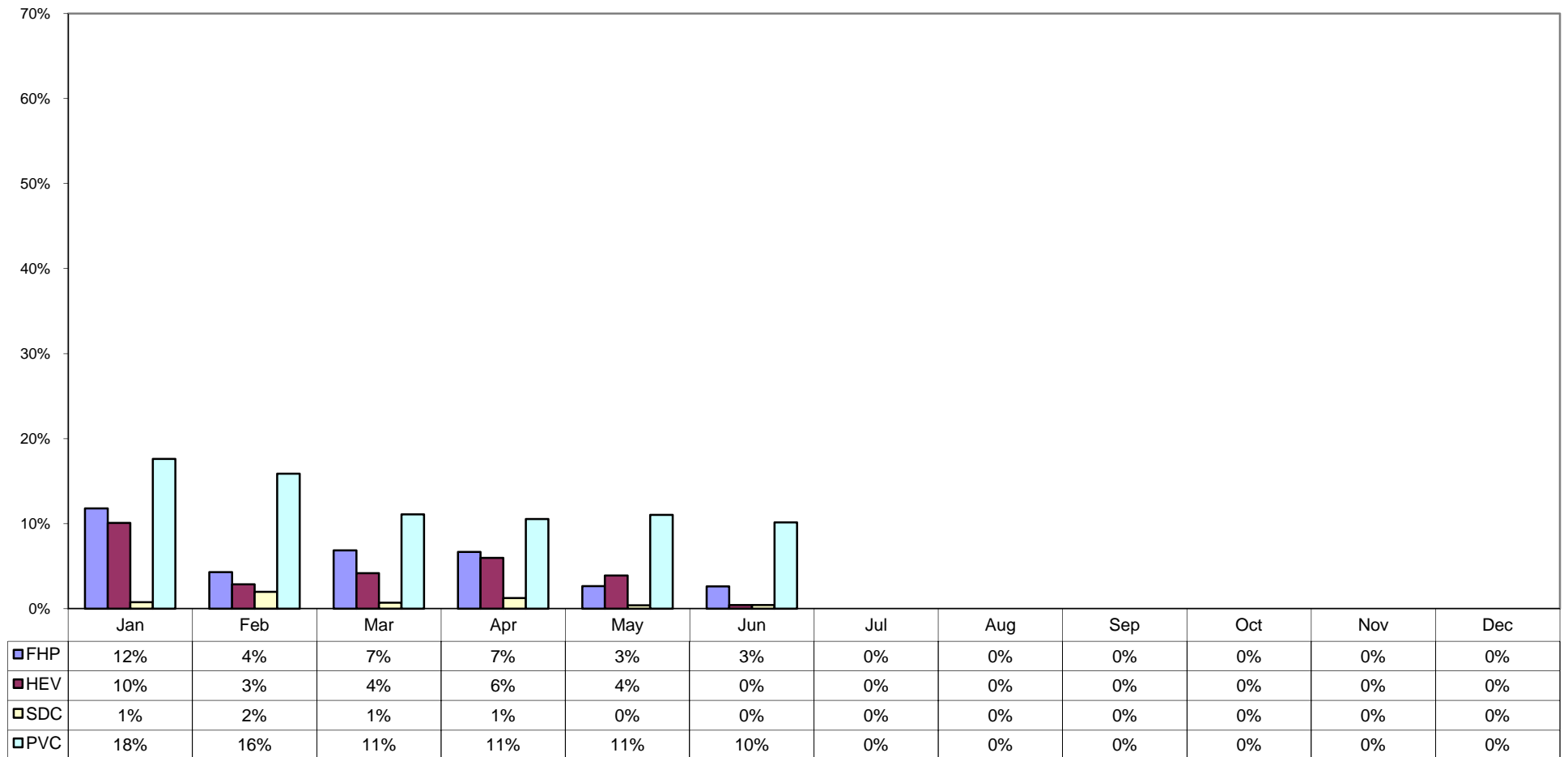**MONTHLY PERCENT OF DIVERSION 2009: by Hospital**

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
▫MPH	13%	13%	13%	21%	14%	14%	0%	0%	0%	0%	0%	0%
▪GAR	13%	9%	20%	14%	4%	5%	0%	0%	0%	0%	0%	0%
▫KFA	37%	28%	27%	25%	13%	17%	0%	0%	0%	0%	0%	0%
▪QVH	23%	11%	5%	4%	3%	2%	0%	0%	0%	0%	0%	0%
▫ICH	22%	7%	4%	2%	1%	1%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
MPH	Monterey Park Hospital	KFA	Kaiser, Baldwin Park	ICH	Citrus Valley, Intercommunity
GAR	Garfield Medical Center	QVH	Citrus Valley, Queen of the Valley		

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SAN GABRIEL VALLEY REGION (n=14 Hospitals)

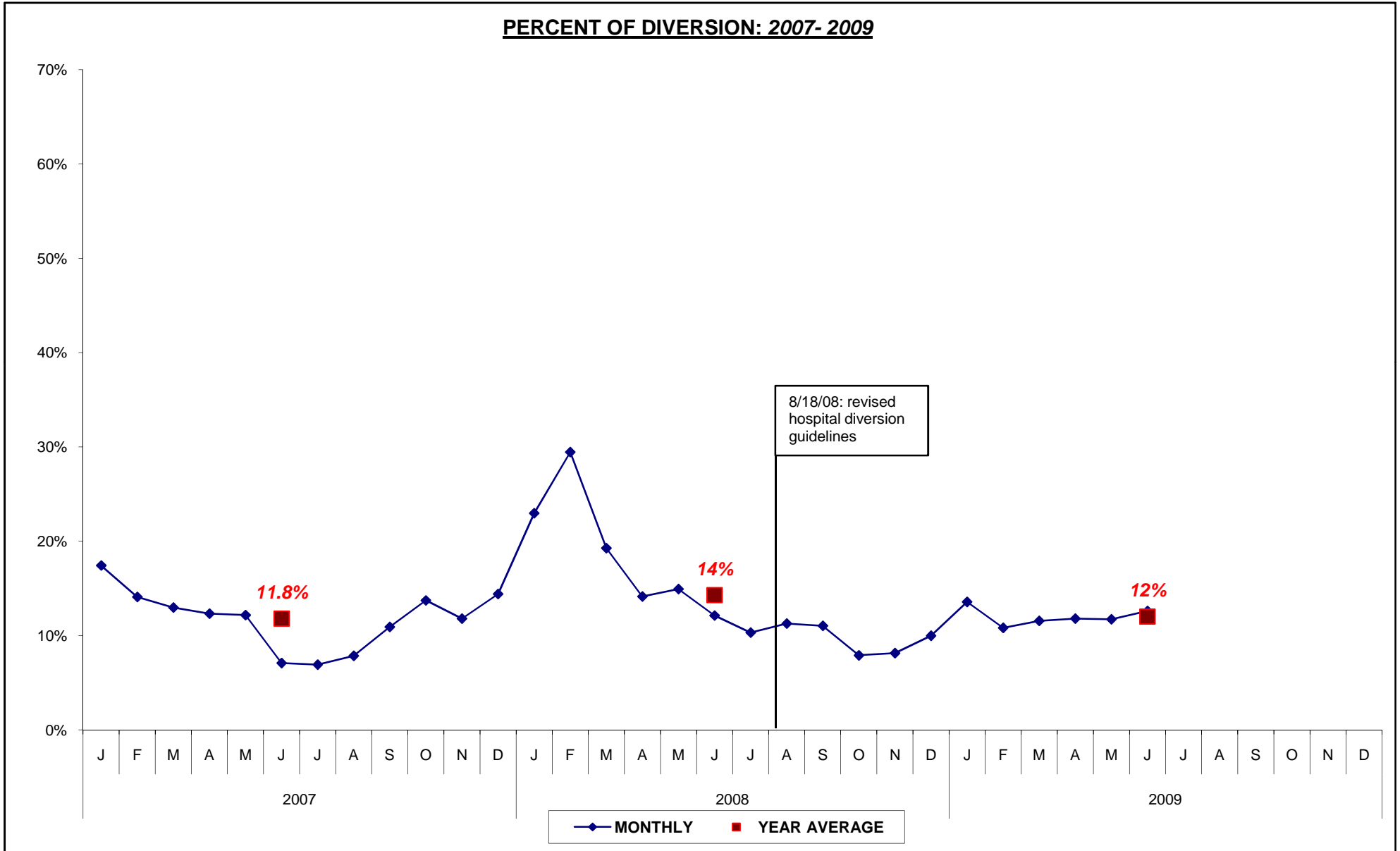### MONTHLY PERCENT OF DIVERSION 2009: by Hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■FHP	12%	4%	7%	7%	3%	3%	0%	0%	0%	0%	0%	0%
■HEV	10%	3%	4%	6%	4%	0%	0%	0%	0%	0%	0%	0%
□SDC	1%	2%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%
□PVC	18%	16%	11%	11%	11%	10%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
FPH	Foothill Presbyterian Hospital	SDC	San Dimas Community Hospital
HEV	East Valley Hospital	PVC	Pomona Valley Medical Center

P:\TEMIS\911 diversion data\ED diversion files\Yearly 2007-2009-by region   San Gabriel

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

EAST REGION (n=10 Hospitals)
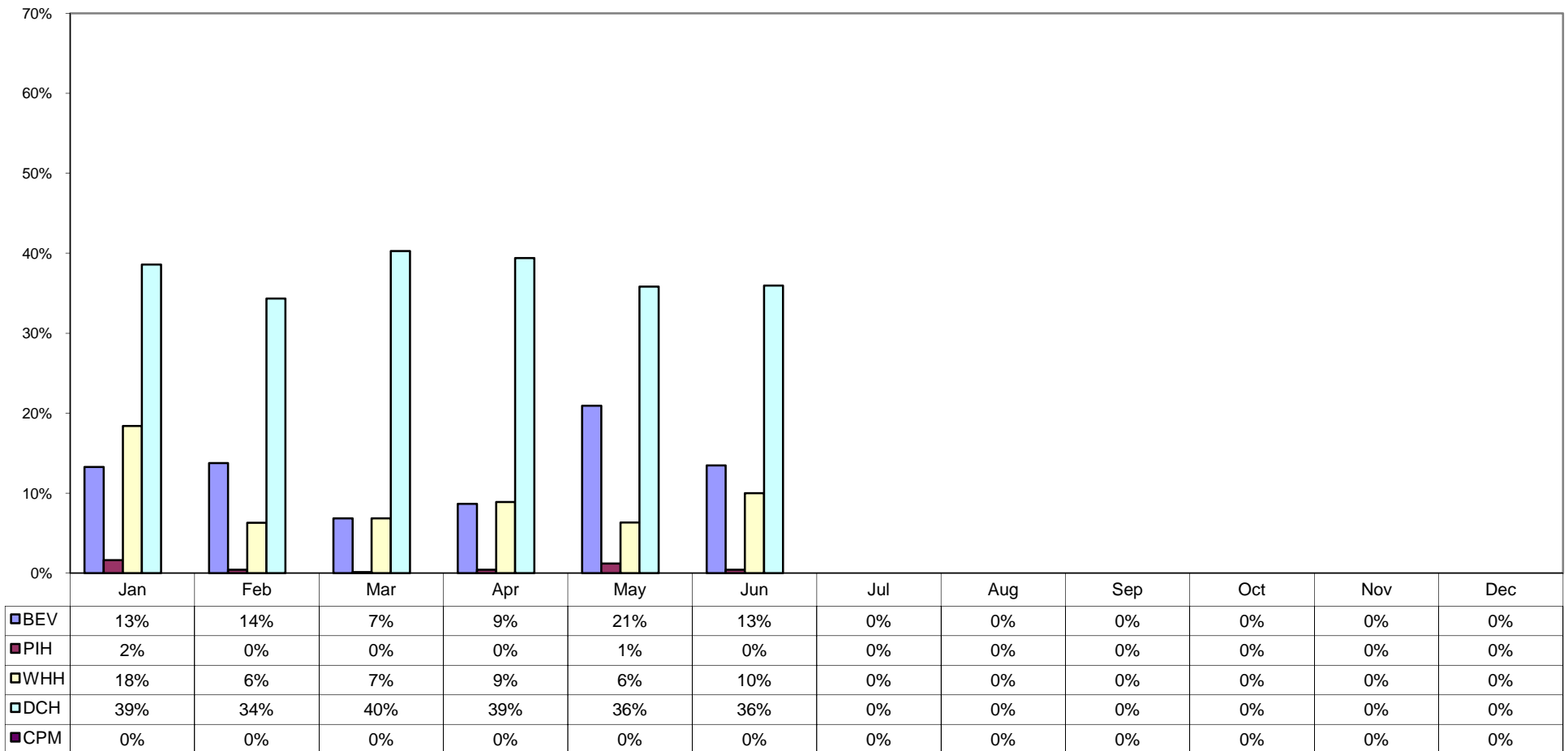
PERCENT OF DIVERSION: *2007- 2009*

8/18/08: revised hospital diversion guidelines

11.8%

14%

12%

2007

2008

2009

MONTHLY   YEAR AVERAGE

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

P:\TEMIS\911 diversion data\ED diversion files\Yearly 2007-2009-by region   East Region

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

EAST REGION (n=10 Hospitals)
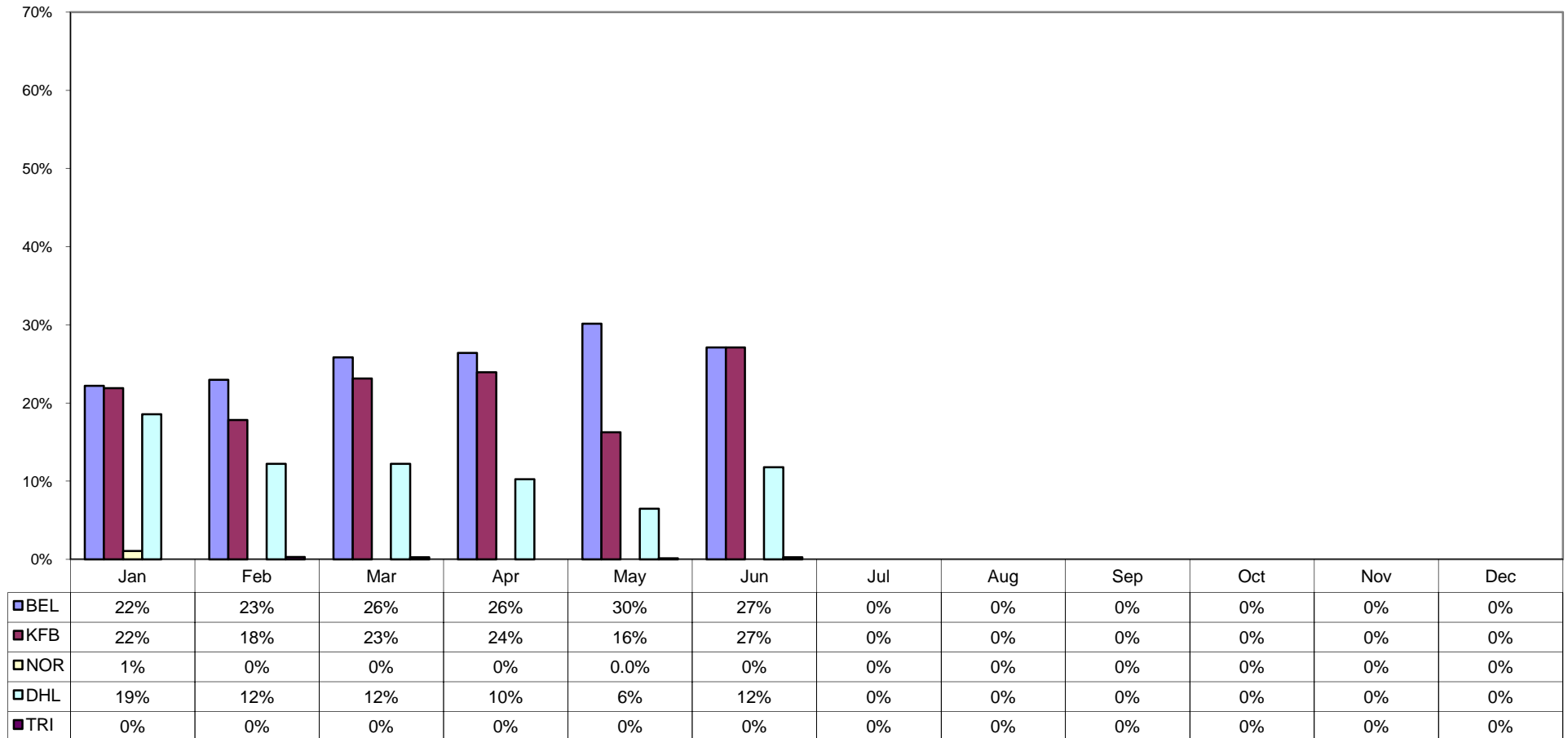
MONTHLY PERCENT OF DIVERSION 2009: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
☐BEV	13%	14%	7%	9%	21%	13%	0%	0%	0%	0%	0%	0%
■PIH	2%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%
☐WHH	18%	6%	7%	9%	6%	10%	0%	0%	0%	0%	0%	0%
☐DCH	39%	34%	40%	39%	36%	36%	0%	0%	0%	0%	0%	0%
■CPM	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
BEV	Beverly Hospital	WHH	Whittier Hospital Medical Center	CPM	Coast Plaza Doctors Hospital
PIH	Presbyterian Intercommunity Hospital	DCH	Downey Community Hospital		

EAST REGION (n=10 Hospitals)

MONTHLY PERCENT OF DIVERSION 2009: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
BEL	22%	23%	26%	26%	30%	27%	0%	0%	0%	0%	0%	0%
KFB	22%	18%	23%	24%	16%	27%	0%	0%	0%	0%	0%	0%
NOR	1%	0%	0%	0%	0.0%	0%	0%	0%	0%	0%	0%	0%
DHL	19%	12%	12%	10%	6%	12%	0%	0%	0%	0%	0%	0%
TRI	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
BEL	Bellflower Medical Center	NOR	LA Community of Norwalk	TRI	Tri-City Regional Medical Center
KFB	Kaiser, Bellflower	DHL	Lakewood Regional Medical Center		

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

WEST REGION (n=6 Hospitals)

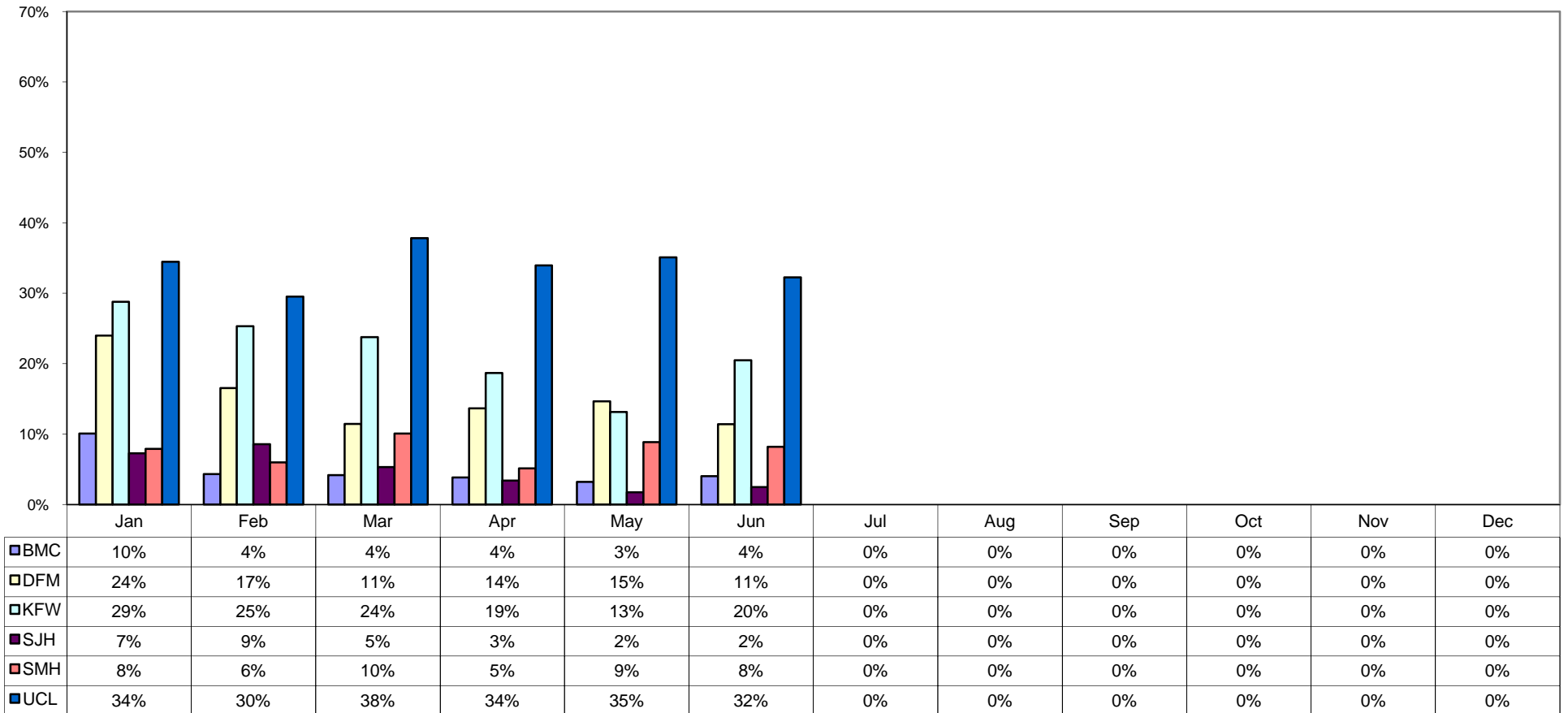### WEST REGION PERCENT OF DIVERSION: *2007 - 2009*

8/18/08: revised hospital diversion guidelines

8.3%

12%

11%

MONTHLY   YEAR AVERAGE

2007   2008   2009

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

WEST REGION (n=6 Hospitals)

WEST REGION MONTHLY PERCENT OF DIVERSION 2009: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
BMC	10%	4%	4%	4%	3%	4%	0%	0%	0%	0%	0%	0%
DFM	24%	17%	11%	14%	15%	11%	0%	0%	0%	0%	0%	0%
KFW	29%	25%	24%	19%	13%	20%	0%	0%	0%	0%	0%	0%
SJH	7%	9%	5%	3%	2%	2%	0%	0%	0%	0%	0%	0%
SMH	8%	6%	10%	5%	9%	8%	0%	0%	0%	0%	0%	0%
UCL	34%	30%	38%	34%	35%	32%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
BMC	Brotman Medical Center	KFW	Kaiser, West Los Angeles	SMH	Santa Monica/UCLA Medical Center
DFM	Marina Del Rey Hospital	SJH	St. John's Health Center	UCL	UCLA Medical Center

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

METRO REGION (n=11 Hospitals)

METRO REGION PERCENT OF DIVERSION: *2007 - 2009*
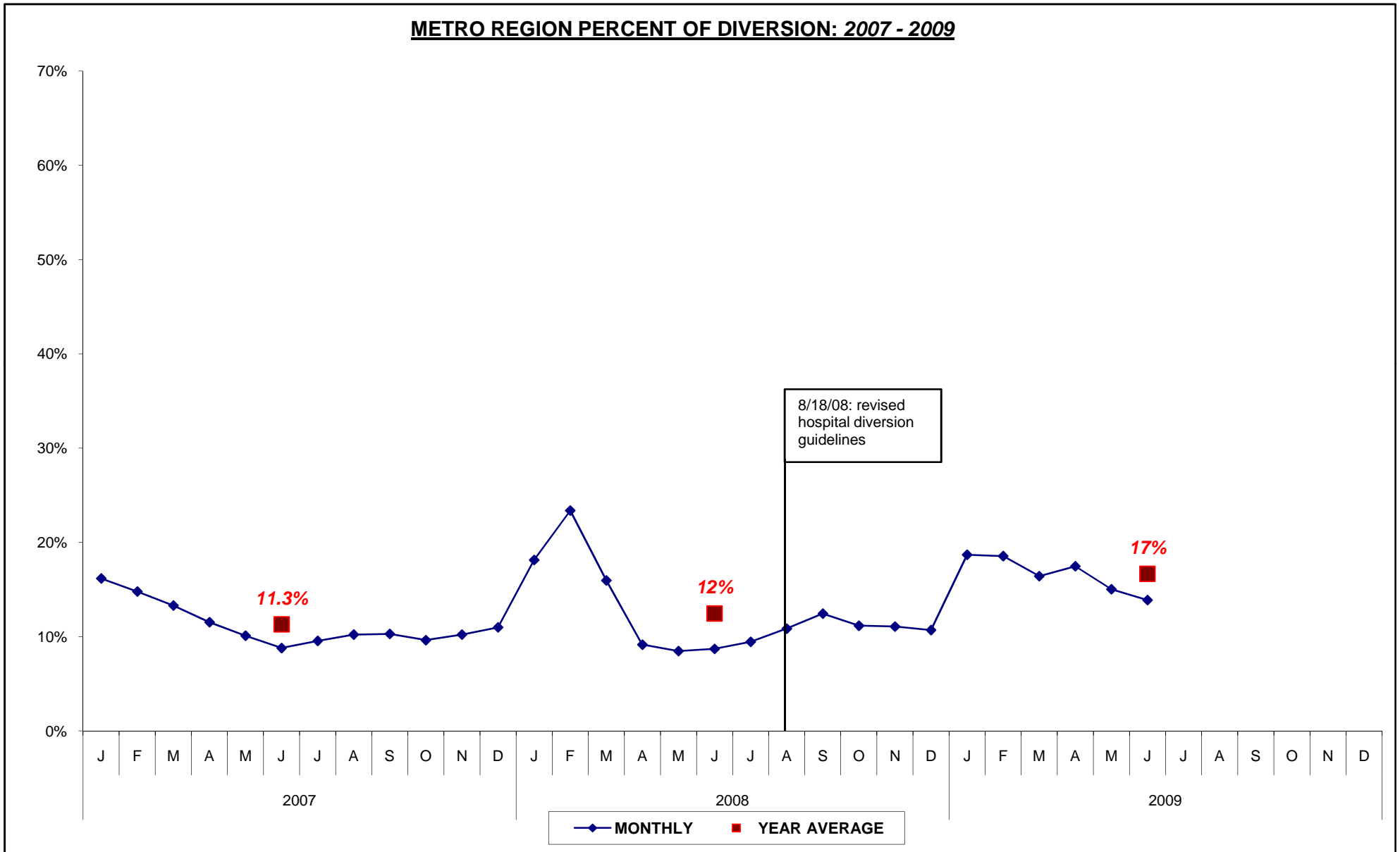
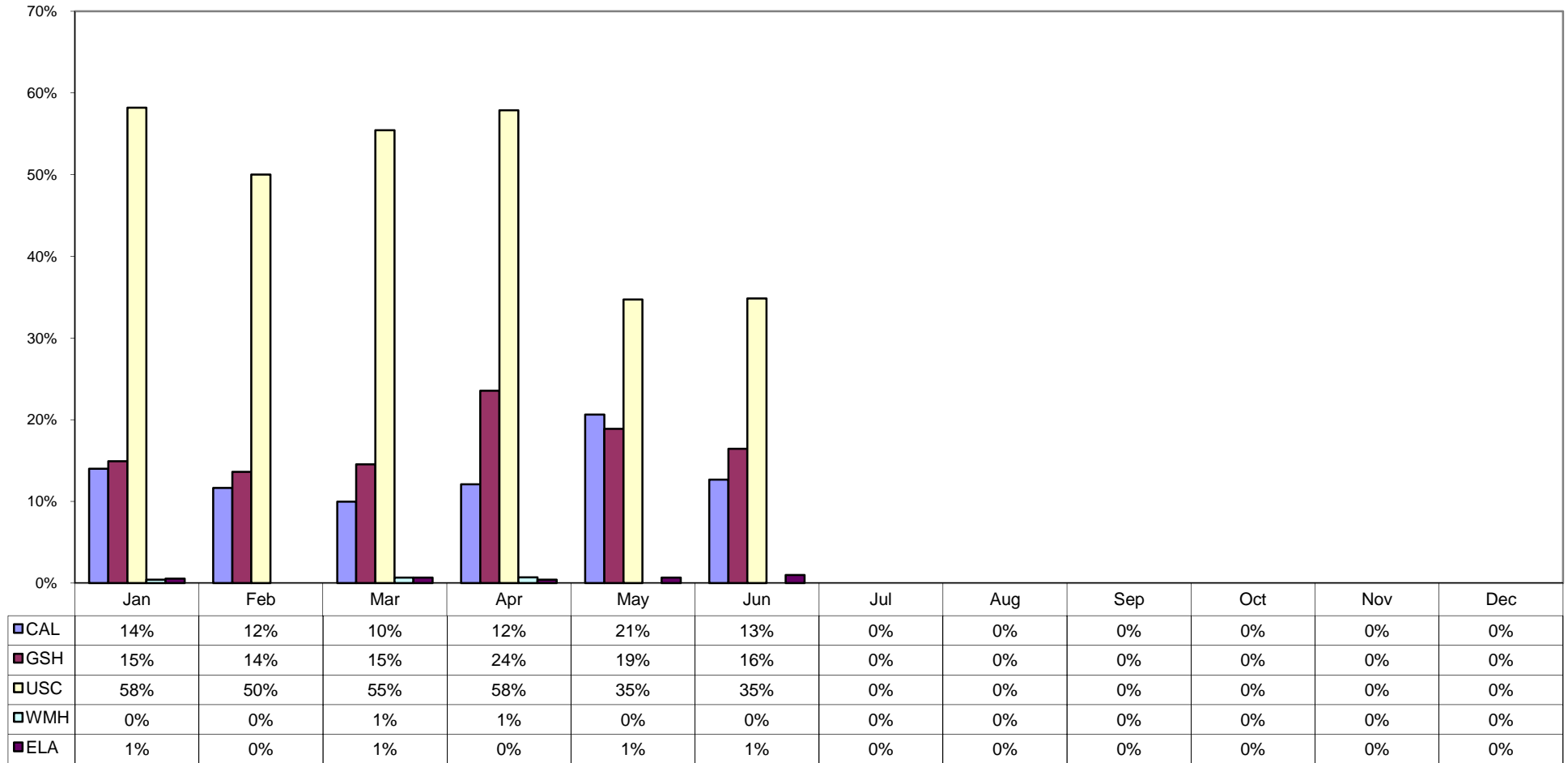

8/18/08: revised
hospital diversion
guidelines

11.3%

12%

17%

◆ MONTHLY   ■ YEAR AVERAGE

2007   2008   2009

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

P:\TEMIS\911 diversion data\ED diversion files\Yearly 2007-2009-by region   Metro Region

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

METRO REGION (n=11 Hospitals)

MONTHLY PERCENT OF DIVERSION 2009: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CAL	14%	12%	10%	12%	21%	13%	0%	0%	0%	0%	0%	0%
GSH	15%	14%	15%	24%	19%	16%	0%	0%	0%	0%	0%	0%
USC	58%	50%	55%	58%	35%	35%	0%	0%	0%	0%	0%	0%
WMH	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%
ELA	1%	0%	1%	0%	1%	1%	0%	0%	0%	0%	0%	0%

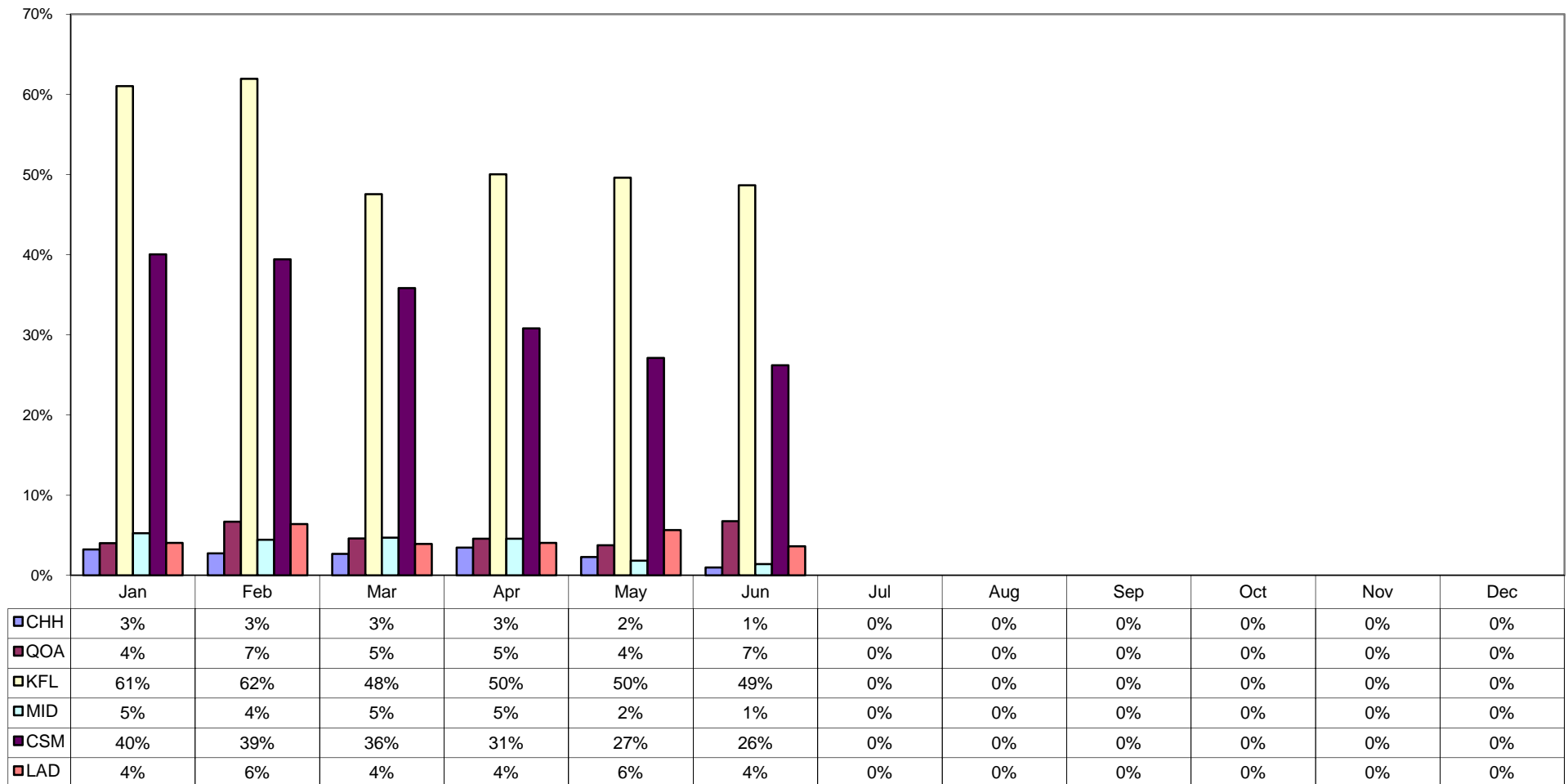| CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
CAL**	California Hospital Medical Center	USC	LAC+USC Medical Center	ELA***	East LA Doctors Hospital
GSH**	Good Samaritan Hospital	WMH***	White Memorial Medical Center		

** Combined Service Area - may divert to each other   *** Combined Service Area - ELA may divert to WMH

P:\TEMIS\911 diversion data\ED diversion files\Yearly 2007-2009-by region   Metro Region

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

METRO REGION (n=11 Hospitals)
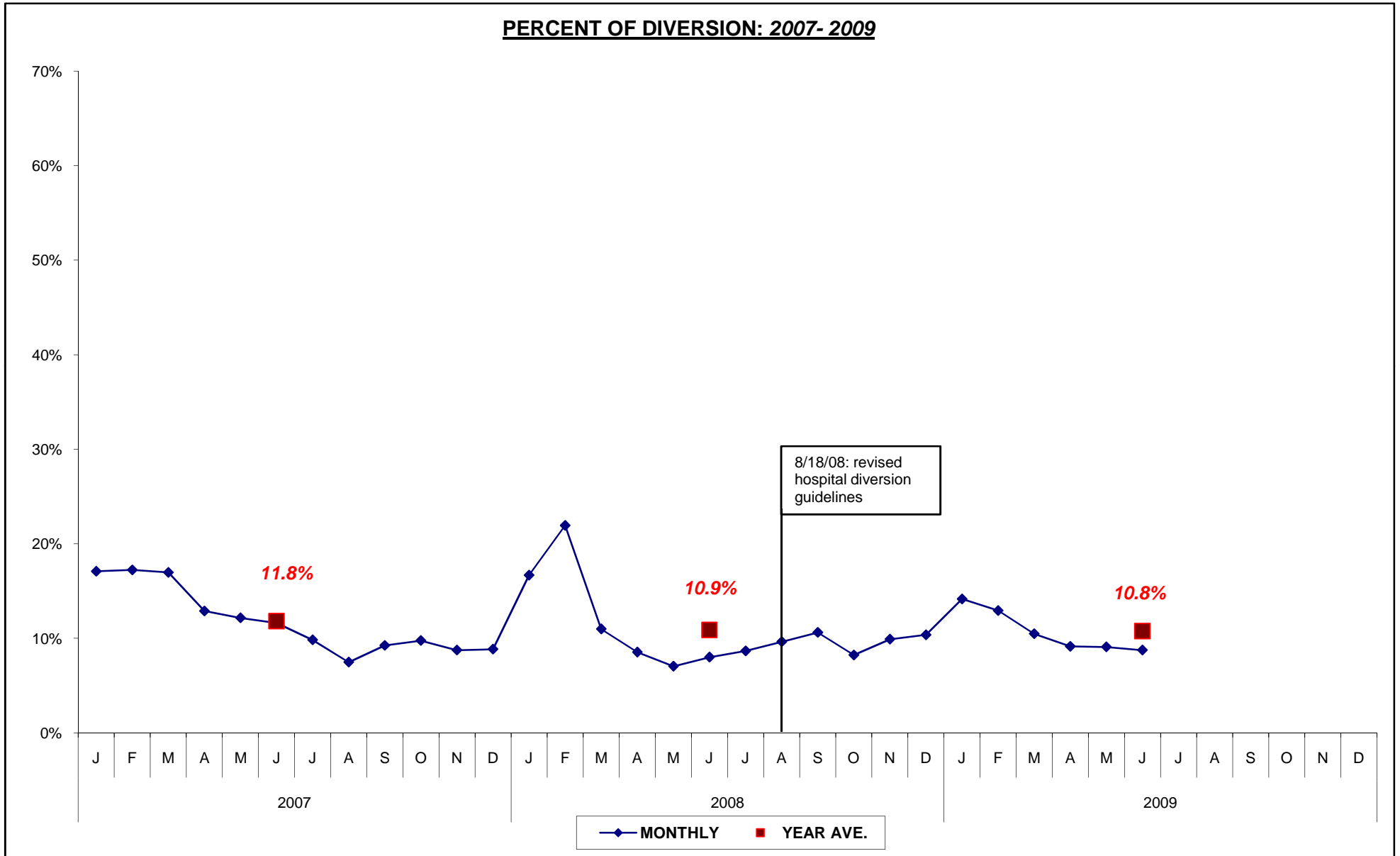
MONTHLY PERCENT OF DIVERSION 2009: by Hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CHH	3%	3%	3%	3%	2%	1%	0%	0%	0%	0%	0%	0%
QOA	4%	7%	5%	5%	4%	7%	0%	0%	0%	0%	0%	0%
KFL	61%	62%	48%	50%	50%	49%	0%	0%	0%	0%	0%	0%
MID	5%	4%	5%	5%	2%	1%	0%	0%	0%	0%	0%	0%
CSM	40%	39%	36%	31%	27%	26%	0%	0%	0%	0%	0%	0%
LAD	4%	6%	4%	4%	6%	4%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
CHH	Childrens Hospital of Los Angeles	KFL	Kaiser, Los Angeles	CSM	Cedars Sinai Medical Center
QOA	Hollywood Presbyterian Medical Center	MID	Olympia Medical Center	LAD	LA Metropolitan Medical Center

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SOUTH REGION (n=12 Hospitals)

PERCENT OF DIVERSION: 2007- 2009

8/18/08: revised hospital diversion guidelines

11.8%

10.9%

10.8%

Legend: MONTHLY ◆   YEAR AVE. ■

2007   2008   2009

Values represent the AVERAGE incidence of ED Saturation. 100% equals the total number of hours per month.

P:\TEMIS\911 diversion data\ED diversion files\Yearly 2007-2009-by region   South Region

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

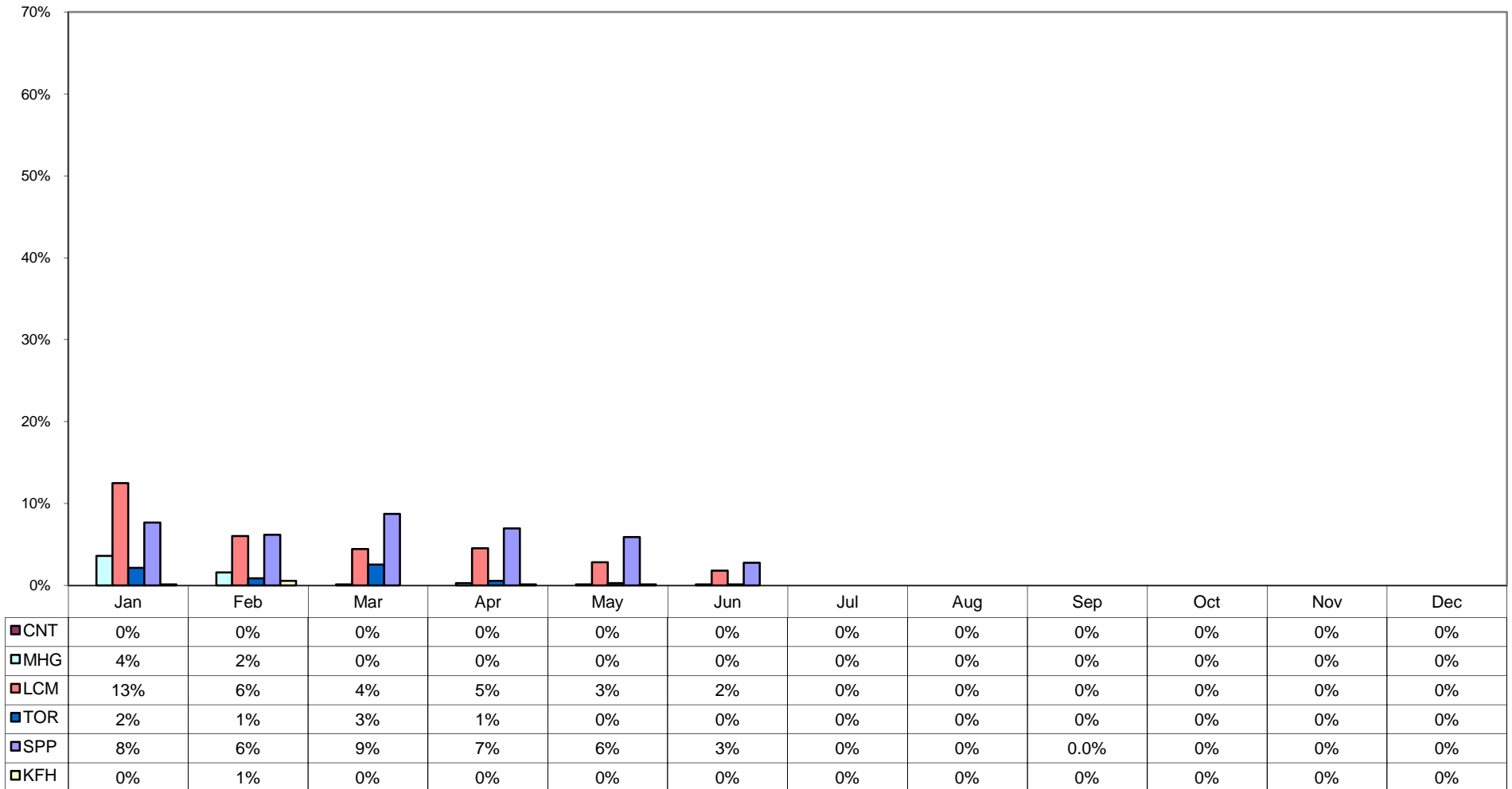## *SOUTH REGION (n=12 Hospitals)*

MONTHLY PERCENT OF DIVERSION 2009: by hospital

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■CNT	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
□MHG	4%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
■LCM	13%	6%	4%	5%	3%	2%	0%	0%	0%	0%	0%	0%
■TOR	2%	1%	3%	1%	0%	0%	0%	0%	0%	0%	0%	0%
■SPP	8%	6%	9%	7%	6%	3%	0%	0%	0.0%	0%	0%	0%
□KFH	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
CNT*	Centinela Hospital Medical Center	LCM	Little Company of Mary Hospital	SPP	Little Company of Mary-San Pedro Hospital
MHG*	Memorial Hospital of Gardena	TOR	Torrance Memorial Medical Center	KFH	Kaiser Foundation - Harbor City

* Service Area Hospital

HOSPITAL DIVERSION TO 9-1-1 TRAFFIC
due to EMERGENCY DEPARTMENT SATURATION

SOUTH REGION (n=12 Hospitals)

MONTHLY PERCENT OF DIVERSION 2009: by Hospital
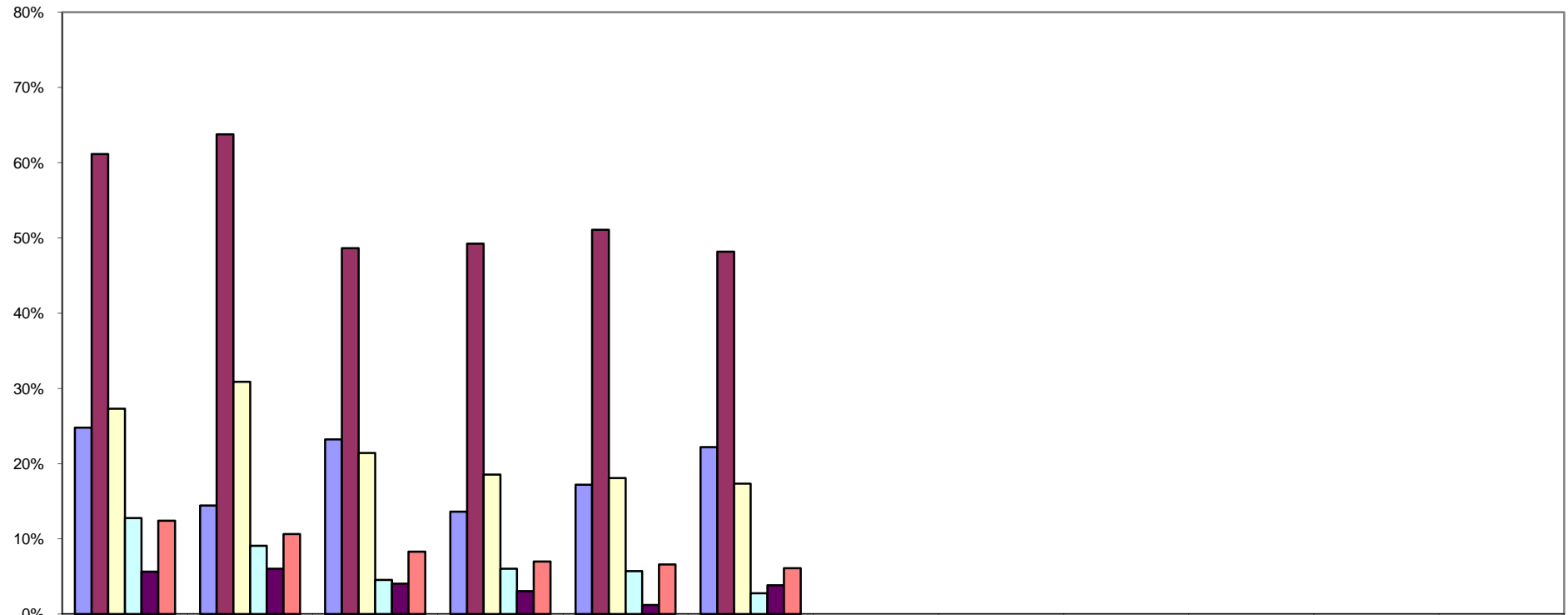
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
■SFM	25%	14%	23%	14%	17%	22%	0%	0%	0%	0%	0%	0%
■HGH	61%	64%	49%	49%	51%	48%	0%	0%	0%	0%	0%	0%
□LBM	27%	31%	21%	19%	18%	17%	0%	0%	0%	0%	0%	0%
□PLB	13%	9%	5%	6%	6%	3%	0%	0%	0%	0%	0%	0%
■LBC	6%	6%	4%	3%	1.2%	3.8%	0%	0.0%	0.0%	0.0%	0.0%	0.0%
■SMM	12%	11%	8%	7%	7%	6.1%	0%	0%	0%	0%	0%	0%

CODE	HOSPITAL NAME	CODE	HOSPITAL NAME	CODE	HOSPITAL NAME
SFM	St. Francis Medical Center	LBM	Long Beach Memorial Medical Center	LBC	Community Hospital of Long Beach
HGH	Harbor/UCLA Medical Center	PLB	Pacific Hospital of Long Beach	SMM	St. Mary Medical Center

Note: Catalina Island Medical Center = 0% diversion